

Claims

- [c1] A method for facilitating the allocation of technology resource billings incurred by a user, said method including:
- receiving user information relating to the technology resource, wherein said user information includes at least one of an identifier, billing information, business model file, application profile, value driver, user level, geographic area, project, zone, third party provider, loyalty information and rule;
- allocating said technology resource billings based on said user information.
- [c2] The method of claim 1 wherein said technology resource includes at least one of computer usage wherein said computer usage includes computing time obtained from an outsourced provider, telephony resource usage, manufacturing cycles and production runs.
- [c3] The method of claim 1 wherein receiving user information includes receiving user information at a controller.
- [c4] The method of claim 1, wherein said receiving an identifier from said user includes automatically recognizing

said user.

- [c5] The method of claim 1, wherein said receiving an identifier from said user includes automatically recognizing said user and assigning an identifier to said user.
- [c6] The method of claim 1, wherein said allocating said technology resource billings based on said user information includes allocating loyalty points to said user.
- [c7] The method of claim 1, wherein said allocating said technology resource billings based on said user information includes reducing said billings by a monetary value of loyalty points.
- [c8] The method of claim 1, wherein said allocating said technology resource billings based on said user information includes at least one of transferring, pooling and gifting said loyalty points.
- [c9] The method of claim 1 further including providing descriptive billing statements including said user information.
- [c10] The method of claim 1 further including providing descriptive billing statements including at least one of said user information, total computer usage time, computer usage time associated with each identifier, account,

project, process or division, time periods of computer usage, users associated with the computer usage during any or all of the time periods, authorizations received, rule engine guidelines used during the computer usage, notifications sent by the controller, accounts billed for the usage, processing power associated with each usage, provider providing the computing time, computer usage and billings associated with business model files, application profiles, value drivers, analysis, statistics, graphical display of usage, and graphical display of billings.

[c11] The method of claim 1, further including adjusting said billings based upon at least one of CPU-seconds used, CPU-seconds expected to be used, volume discount, stepped-type of pricing, peak/off-peak usage, geographic location, services provided, performance expectations, location, service level scoring, CPU cycle, local power consumption costs, physical site security, increased site security, additional operational procedures needed to support increased sensitive data, level of fail over needed, service level agreements, and account data privacy requirements.

[c12] The method of claim 1 wherein said step of receiving user information further includes:
determining the internal structure of said user entity, including various groups and sub-groups within said en-

tity;

determining the billing details of each group within the entity;

determining the value drivers of the entity; and

determining application profiles of the entity.

- [c13] A method for facilitating managing computer usage, wherein said computer usage includes computing time obtained from an outsourced provider, said method including:
 - monitoring said computer usage; and,
 - notifying a user of said usage.
- [c14] The method of claim 13, wherein said monitoring usage of said technology resource includes monitoring in at least one of substantially real-time, a pre-established time period and a random period.
- [c15] The method of claim 13, wherein said notifying said user includes notifying said user via at least one of phone, email, pager, cell phone, personal digital assistant, and fax.
- [c16] The method of claim 13, wherein said notifying said user includes providing at least one of a signal, usage clock, and monetary usage value to said user.
- [c17] The method of claim 13 further including performing

data analysis of said usage.

[c18] The method of claim 13 further including suggesting cost efficient usage practices.

[c19] The method of claim 13 further including requesting bids based upon said monitoring step.